



Personal Information

We refer to the [Australian Privacy Principles Act](#) and make every reasonable effort to comply.

This means that we must ensure that a customer's or former customer's personal information is protected from unauthorised use or disclosure.

To achieve this, we:

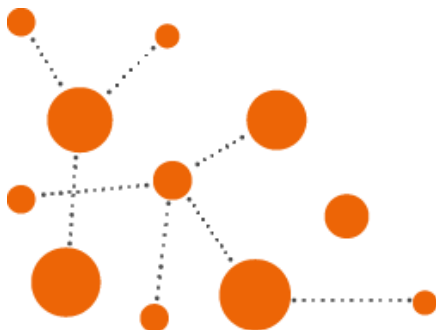
- Employ software for client information storage that meets industry standards. Access to our customer records is password protected, and encrypts critical client data where required
- Information in our possession is secure and access is restricted to personnel who are authorised staff members
- Any breach of these principles is taken seriously, and management may consider taking disciplinary action as they see fit.

Tools for preventing unauthorised account access

We make our server-based system available to clients to allow them to manage their account details and information:

- This allows clients to change their password and access settings
- Client can also request recovery of password and other access details directly with our staff by the provided support email or phone number

Access to online account records is included in the clients' services, and provided at no extra charge



Interconnect Networks

ABN: 35 659 014 767

1300 309 121 

support@webshield.net.au 